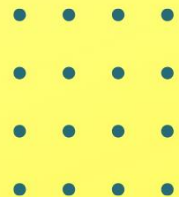


COMMUNITY NEEDS ASSESSMENT FOR THE TOWN OF JOUN

A comprehensive survey
concerning Joun
Community Members, and
Residents Needs and
Satisfaction of Various Public
Services



Antoine J. Burkush, PhD

Acknowledgments

This collection of proposals is the result of a shared vision and a collaborative journey, guided by the input, dedication, and insights of countless individuals who hold Joun close to their hearts. It would not have been possible without the unwavering support and contributions of community members, experts, stakeholders, and local leaders, each of whom brought their unique perspectives to the table.

First and foremost, I extend my heartfelt gratitude to the residents of Joun, whose voices, ideas, and aspirations have been the foundation of this work. Your willingness to share your thoughts and dreams for our town has been invaluable in shaping proposals that truly reflect our community's spirit and goals. Your participation in discussions, surveys, and community gatherings has been a testament to your **commitment** to Joun's future.

Special thanks to all whose contributions were instrumental in refining our vision.

To the local leaders and stakeholders who championed this project, your support has been a vital source of encouragement. Your leadership and understanding of Joun's unique challenges and opportunities have given depth to these proposals, grounding them in both our town's history and its potential for growth.

Finally, I would like to thank everyone who worked behind the scenes—whether gathering data, conducting research, or organizing meetings—your efforts have been crucial in bringing this work to life.

Together, we have created a roadmap for Joun's future that honors our heritage and inspires a brighter tomorrow. I am truly grateful to each of you for your contributions, enthusiasm, and dedication to this endeavor.

With sincere appreciation,

Dr Antoine J. Burkush, PhD

الشكر والتقدير

هذه المجموعة من المقترحات هي نتيجة رؤية مشتركة ورحلة تعاونية ، تسترشد بمدخلات وتفاني ورؤى عدد لا يحصى من الأفراد الذين يحملون جون قريبا من قلوبهم. لم يكن ذلك ممكنا بدون الدعم والمساهمات الثابتة من أعضاء المجتمع والخبراء وأصحاب المصلحة والقادة المحليين ، الذين قدم كل منهم وجهات نظره الفريدة إلى الطاولة.

أولا وقبل كل شيء، أعرب عن خالص امتناني لسكان جون، الذين كانت أصواتهم وأفكارهم وتطلعاتهم أساس هذا العمل. لقد كان استعدادك لمشاركة أفكارك وأحلامك لمدينتنا لا يقدر بثمن في تشكيل المقترحات التي تعكس حقا روح مجتمعنا وأهدافه. كانت مشاركتك في المناقشات والاستطلاعات والتجمعات المجتمعية شهادة على التزامك بمستقبل جون.

شكر خاص للذين كانت مساهماتهم مفيدة في صقل رؤيتنا.

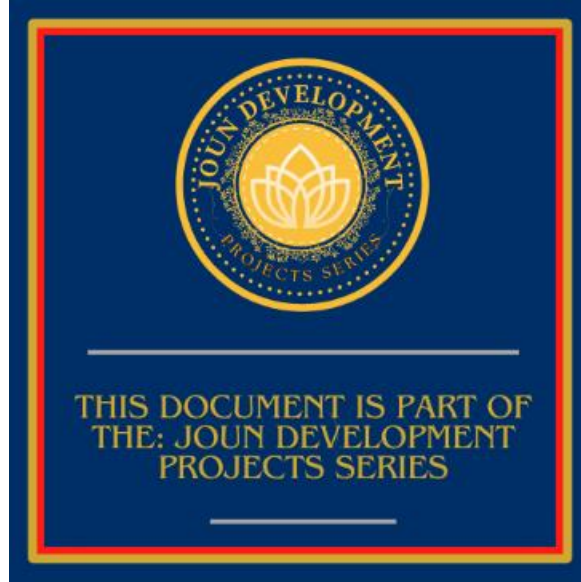
إلى القادة المحليين وأصحاب المصلحة الذين دافعوا عن هذا المشروع ، كان دعمكم مصدرا حيويا للتشجيع. لقد أعطت قيادتكم وفهمك لتحديات وفرص جون الفريدة عمقا لهذه المقترحات ، مما جعلها راسخة في كل من تاريخ مدينتنا وإمكاناتها للنمو.

أخيرا ، أود أن أشكر كل من عمل وراء الكواليس - سواء في جمع البيانات أو إجراء البحوث أو تنظيم الاجتماعات - كانت جهودك حاسمة في إحياء هذا العمل.

معا ، أنشأنا خارطة طريق لمستقبل جون تكرم تراثنا وتلهم غدا أكثر إشراقا. أنا ممتن حقا لكل واحد منكم على مساهماتكم وحماسكم وتفانيكم في هذا المسعى.

مع خالص التقدير،

د. انطوان جان البرخش



مشاريع
مبادرات شخصية
"من أجل الصالح العام"

Joun Development Projects

"Pro Bono Publico"

Dr Antoine J. Burkush, PhD

رؤية واحدة، هوية واحدة، مجتمع واحد

Preface

In a world where rapid change is the new normal, the importance of strategic, sustainable, and community-centered development is paramount. Joun, with its rich cultural heritage, natural beauty, and resilient community, stands at a crossroads—one that presents both challenges and extraordinary opportunities. As we look toward Joun's future, it is essential that our plans honor the town's heritage, respond to today's needs, and set a course for future generations to thrive.

This series of proposals is the result of a deeply collaborative effort to envision Joun's path forward. Each plan reflects input from residents, local stakeholders, and community leaders, resulting in a shared vision that is both ambitious and respectful of our town's unique identity. These proposals encompass a comprehensive range of initiatives, from infrastructure and economic development to cultural preservation and environmental stewardship, with each component tailored to address Joun's specific strengths, challenges, and aspirations.

Our proposals emphasize a commitment to public infrastructure improvements, economic empowerment, environmental sustainability, and cultural continuity. From plans to enhance recreational facilities and community services to initiatives for sustainable tourism and green energy, each proposal aims to make Joun a model of progressive yet grounded development. The ultimate goal is to create a vibrant, inclusive, and resilient community—one that embodies the values, dreams, and talents of its people.

I extend my heartfelt gratitude to everyone who has contributed to this vision. Your dedication, ideas, and insight have been invaluable, illuminating the pathway to a future that aligns with Joun's core values while embracing growth and innovation. These proposals are an invitation to all residents of Joun to imagine, participate, and help build a community that harmonizes tradition with the possibilities of tomorrow.

As you review this collection, I encourage you to see not just plans, but a vision for what Joun can become. Let us move forward together, translating these ideas into action, and creating a brighter, thriving, and unified future for Joun.

With deep respect and optimism,

Dr Antoine J. Burkush, PhD

مقدمة

في عالم حيث التغيير السريع هو الوضع الطبيعي الجديد ، فإن أهمية التنمية الاستراتيجية والمستدامة التي تركز على المجتمع أمر بالغ الأهمية. تقف جون ، بتراتها الثقافي الغني وجمالها الطبيعي ومجتمعها المرن ، على مفترق طرق - مفترق طرق يمثل تحديات وفرصا غير عادية. بينما نتطلع إلى مستقبل جون ، من الضروري أن تكرم خططنا تراث المدينة ، وتستجيب لاحتياجات اليوم ، وتضع مسارا للأجيال القادمة لتزدهر.

هذه السلسلة من المقترحات هي نتيجة جهد تعاوني عميق لتصور مسار جون إلى الأمام. تعكس كل خطة مدخلات من السكان وأصحاب المصلحة المحليين وقادة المجتمع ، مما يؤدي إلى رؤية مشتركة طموحة وتحترم الهوية الفريدة لمدينتنا. تشمل هذه المقترحات مجموعة شاملة من المبادرات ، من البنية التحتية والتنمية الاقتصادية إلى الحفاظ على الثقافة والإشراف البيئي ، مع تصميم كل مكون لمعالجة نقاط القوة والتحديات والتطلعات المحددة لجون.

تؤكد مقترحاتنا على الالتزام بتحسين البنية التحتية العامة ، والتمكين الاقتصادي ، والاستدامة البيئية ، والاستمرارية الثقافية. من خطط تعزيز المرافق الترفيهية والخدمات المجتمعية إلى مبادرات السياحة المستدامة والطاقة الخضراء ، يهدف كل اقتراح إلى جعل جون نموذجا للتنمية التقدمية والمرتكزة. الهدف النهائي هو إنشاء مجتمع نابض بالحياة وشامل ومرن - مجتمع يجسد قيم وأحلام ومواهب شعبه.

وأعرب عن خالص امتناني لكل من ساهم في هذه الرؤية. لقد كان تفانيك وأفكارك ورؤيتك لا تقدر بثمن ، مما يضيء الطريق إلى مستقبل يتماشى مع القيم الأساسية لجون مع احتضان النمو والابتكار. هذه المقترحات هي دعوة لجميع سكان جون للتخيل والمشاركة والمساعدة في بناء مجتمع ينسق التقاليد مع إمكانيات الغد.

أثناء مراجعتك لهذه المجموعة ، أشجعك على رؤية ليس فقط الخطط ، ولكن رؤية لما يمكن أن يصبح عليه جون. دعونا نمضي قدما معا، ونترجم هذه الأفكار إلى أفعال، ونخلق مستقبلا أكثر إشراقا وازدهارا وموحدا لجون.

مع الاحترام العميق والتفاؤل،

د. انطوان جان البرخش



LIST OF PROJECTS PRODUCED



Book Summarizing All 70 Projects

LIST OF BOOKS PRODUCED

BELOW 70 BOOKS AVAILABLE UPON REQUEST

A. Economic Development

- **Small Business Support:** Propose programs that offer training, financial support, and resources to local entrepreneurs and small businesses. Consider creating a business incubator for startups.
- **Agricultural Innovation:** Leverage Joun's agricultural strengths by introducing modern farming techniques, organic farming initiatives, and agro-tourism opportunities.
- **Tourism Development:** Develop strategies to promote Joun as a tourist destination, focusing on eco-tourism, cultural tourism, and historical sites. Propose the creation of guided tours, guesthouses, and cultural festivals.

Introduction to the Vision for the Town of Joun 2025 2030

Proposal for Strategic Economic Development in Joun

Sustainable Tourism Development in Joun

Proposal for a Town Website for the Municipality of Joun

Proposal for a Mobile Application and RFP for Joun

Economic Development of the Town of Joun: The Carob Sector

Proposal for an Olive Oil Manufacturing Plant in Joun

Proposal for Avocado Production in Joun

Proposal for Carob Production in Joun

Proposal for Honey Production in Joun

Proposal for an Olive Oil Soap Production in Joun

Proposal for Wine Production in Joun

Proposal for Arak Production in Joun

Proposal to Establish a Farmers Market for Joun

Strategic Plan for the Development of Small and Medium Enterprises (SMEs) in Joun

A Guide to Setting Up the Chouf Rural High Tech Digital and Venture Hub

Branding Proposal for the Town of Joun

Digital Transformation of municipalities in Lebanon Joun

Fostering Youth Entrepreneurship in Joun and Other Towns in The Chouf

Role of Municipalities in Fostering Entrepreneurship in Lebanon: The Case of Joun

Proposal for Entrepreneurship Training Program in Joun and The Region

Proposal for an Awali River Cabins Resort

**Strategic Proposal for Performance Management in Local Governments: Joun
Guide of International Development Funds and Grants Organizations
Strategic Planning Manual for the Municipality of Joun**

B. Infrastructure Improvement

- **Roads and Transport:** Propose upgrades to key roads and transportation networks to improve access to Joun and ease the flow of goods and visitors.
- **Public Spaces:** Create proposals for renovating public spaces such as parks, town squares, and recreational facilities, making them more accessible and attractive for residents and visitors.
- **Utilities and Services:** Focus on improving essential services such as water, electricity, and waste management. Introduce sustainable solutions such as solar energy and water recycling systems.

Proposal for a Master Plan for the Town of Joun

Proposal for Infrastructure Development in the Town of Joun

Guide for Facades and Sidewalks in Joun

Manual for Street Identification Signs Design

Master Plan for Neighborhoods Development in Joun

Proposal for a Municipality Building in the Town of Joun

Proposal to Empower Municipal Police Departments the Town of

Proposal to Construct a Fire Station: The Case of Joun

Lifestyle Boulevard Project Plan for Joun (Infrastructure)

Building a Landmark for the Town of Joun

Proposal for The Construction of a Separate, Dedicated Office Building for The

Mayor and Mukhtars of Joun

Proposal for Sidewalks Improvement in Joun

Proposal for a Welcome Sign fir the Town of Joun

C. Cultural Preservation

- **Heritage Sites:** Propose the restoration and promotion of historical landmarks and buildings, turning them into educational and tourist attractions.

- **Cultural Events:** Develop an annual calendar of cultural events, including festivals, exhibitions, and performances that celebrate Joun's history and traditions.
- **Educational Programs:** Create programs in schools and local organizations that teach young people about Joun's history and cultural heritage, fostering a sense of pride and community involvement.

Strategic Cultural Heritage Proposal for The Chouf District: Joun

Proposal for a Museum in the Town of Joun

Strategic Plan for A Public Library in the town of Joun

Strategic Plan to Encourage the Creation of Foundations in Joun

Proposal for Joun Historical Heritage Award

Joun a Journey Through Time: Photos and Videos

Proposal for a Summer Festival in Joun

Plan for Developing the History and Heritage of Joun

Echoes of Ancient Lands: The Archaeological Heritage of the Vicinity of Joun: Sidon, Bisri, and the Chouf Region

Historical Archaeological Heritage of Sidon: The Untapped Role of Sidon's Archaeology in the Tourism Development of Joun and the Region

A Poetic Journey Through the Beautiful Town of Joun

D. Sustainability and Environmental Conservation

- **Green Energy:** Propose projects that promote the use of renewable energy, such as solar panels on public buildings or wind energy farms.
- **Eco-Tourism:** Develop eco-tourism proposals that leverage Joun's natural beauty while promoting environmental sustainability, including nature trails, eco-lodges, and wildlife preservation.
- **Waste Reduction:** Propose a waste management system focused on recycling, composting, and reducing plastic use, with public education campaigns on sustainability practices.

Strategic Plan for Solid Waste Management: Joun

Strategy for A Sewage System and Sewage Treatment Plant in The Town of Joun

Strategy for Wind Power and Hybrid Energy for Joun

**Proposal for Solar Energy in the Town of Joun.
Proposal for a Country Club in Ras Qateeah Joun**

E. Social Development

- **Health and Education: Propose the development of health centers, mobile clinics, and educational facilities to improve public health and education access in Joun.**
- **Youth and Sports Programs: Develop sports and recreational programs for young people, encouraging healthy lifestyles and community engagement.**
- **Community Centers: Propose the creation of multipurpose community centers that can host cultural, educational, and social events, fostering community ties.**

Who's Who for Notables in the Town of Joun

Community Needs Assessment for the Town of Joun

Proposal for Public and Online Forums for Joun

Proposal to Develop a Mobile Application for the Town of Joun

Proposal for A Community Centre Grant in the Town of Joun

Proposal to Establish a Health Centre in Joun

Community Service and Volunteering Plan for Joun

Proposal for A Joun Nursing Home

Proposal for a Sports Centre in Joun

Strategic Plan for A Community Aquatics Club in The Town of Joun

Emergency Management for The Town of Joun and Other Towns and Villages

Proposal for Scholarships and Grants for Joun

Proposal of Solutions for Internally Displaced People Issues in Lebanese Towns

Proposal for a Public Park and Picnic Area in Joun

Proposal to Build an outdoor Amphitheatre in Joun

Proposal for a Youth Centre in Joun

قائمة "مقترحات تطوير جون" التي تم إنتاجها

ملاحظة: تتوفر نسخ كاملة من كل اقتراح عند الطلب

مجالات التطوير الرئيسية لجون

ألف - التنمية الاقتصادية

دعم الأعمال الصغيرة: اقتراح البرامج التي تقدم التدريب والدعم المالي والموارد لأصحاب المشاريع المحلية والشركات الصغيرة. ضع في اعتبارك إنشاء حاضنة أعمال للشركات الناشئة.

الابتكار الزراعي: الاستفادة من نقاط القوة الزراعية في جون من خلال إدخال تقنيات الزراعة الحديثة ومبادرات الزراعة العضوية وفرص السياحة الزراعية.

التنمية السياحية: وضع استراتيجيات للترويج لجون كوجهة سياحية ، مع التركيز على السياحة البيئية والسياحة الثقافية والمواقع التاريخية. اقتراح إنشاء جولات إرشادية ودور ضيافة ومهرجانات ثقافية.

مقدمة لرؤية جون (2025-2030): خارطة طريق تحدد أهداف التقدم الاقتصادي والاجتماعي.

مقترح للتنمية الاقتصادية الاستراتيجية في جون

تنمية السياحة المستدامة في جون

اقتراح موقع إلكتروني لبلدية جون

اقتراح موبيل Mobile APP

التنمية الاقتصادية لبلدة جون: صناعة الخروب

مقترح لإنشاء مصنع لتصنيع زيت الزيتون في الجون

اقتراح لإنتاج الأفوكادو في جون

اقتراح لإنتاج الخروب في جون

مقترح لإنتاج العسل في جون

مقترح لإنتاج صابون زيت الزيتون في جون

اقتراح لإنتاج النبيذ في جون

مقترح لإنتاج العرق في جون

مقترح إنشاء سوق للمزارعين في جون Farmers Market

الخطة الاستراتيجية لتنمية المؤسسات الصغيرة والمتوسطة في جون

دليل لإنشاء مركز الشوف للتكنولوجيا العالية الرقمية High Tech Digital & Venture Hub

اقتراح العلامة التجارية لبلدة جون Branding Joun

التحول الرقمي للبلديات في لبنان جون Digital Transformation

19 تعزيز ريادة الأعمال الشبابية في جون ومدن أخرى في الشوف

دور البلديات في تعزيز ريادة الأعمال في لبنان: جون Entrepreneurship

مقترح لبرنامج التدريب على ريادة الأعمال في جون والمنطقة
Al Awali River Cabins Resort اقتراح لمنتجع الاولي ريفر كابينز
 مقترح استراتيجي لإدارة الأداء في الحكومات المحلية: جون
 دليل صناديق التنمية ومنظمات المنح الدولية
 دليل التخطيط الاستراتيجي لبلدية جون

باء - تحسين الهياكل الأساسية

• الطرق والنقل: اقتراح تحسينات على الطرق الرئيسية وشبكات النقل لتحسين الوصول إلى جون وتسهيل تدفق البضائع والزوار.

• الأماكن العامة: إنشاء مقترحات لتجديد الأماكن العامة مثل الحدائق وساحات البلدة والمرافق الترفيهية ، وجعلها أكثر سهولة وجاذبية للمقيمين والزوار.

المرافق والخدمات: التركيز على تحسين الخدمات الأساسية مثل المياه والكهرباء وإدارة النفايات. تقديم حلول مستدامة مثل الطاقة الشمسية وأنظمة إعادة تدوير المياه.

اقتراح خطة هيكلية لبلدة جون Master Plan

مقترح لتطوير البنية التحتية في بلدة جون

دليل الواجهات والأرصفة في جون

. دليل لتصميم لافتات تعريف الشوارع

المخطط العام لتطوير الأحياء في جون

مقترح بناء بلدية في بلدة جون

مقترح تمكين إدارات الشرطة البلدية في بلدة

مقترح إنشاء مطافئ: حالة جون

مخطط مشروع لايف ستايل بوليفارد لجون (البنية التحتية)

بناء معلم لمدينة جون

اقتراح إنشاء مبنى مكاتب منفصل ومخصص لرئيس بلدية ومختاري جون

اقتراح لتحسين الأرصفة في جون

اقتراح لافتة ترحيب في بلدة جون

جيم - الحفاظ على التراث الثقافي

• المواقع التراثية: اقتراح ترميم المعالم والمباني التاريخية والترويج لها وتحويلها إلى معالم تعليمية وسياحية.

• الفعاليات الثقافية: وضع تقويم سنوي للأحداث الثقافية، بما في ذلك المهرجانات والمعارض والعروض التي تحتفل بتاريخ جون وتقاليد.

• البرامج التعليمية: إنشاء برامج في المدارس والمنظمات المحلية لتعليم الشباب عن تاريخ جون وتراثه الثقافي ، وتعزيز الشعور بالفخر والمشاركة المجتمعية.

مقترح التراث الثقافي الاستراتيجي لمنطقة الشوف: جون

مقترح إنشاء متحف في بلدة جون

الخطة الاستراتيجية لمكتبة عامة في بلدة جون

الخطة الاستراتيجية لتشجيع إنشاء المؤسسات في جون Foundations

مقترح لجائزة جون للتراث التاريخي

جون: رحلة عبر الزمن: صور ومقاطع الفيديو

اقترح لمهرجان صيفي في جون

خطة تطوير تاريخ وتراث جون

أصداء الأراضي القديمة: التراث الأثري لمحيط جون: صيدا وبسري ومنطقة الشوف

التراث الأثري التاريخي لصيدا: الدور غير المستغل لآثار صيدا في التنمية السياحية في جون والمنطقة

رحلة شعرية عبر بلدة جون الجميلة

دال - الاستدامة وحفظ البيئة

• الطاقة الخضراء: اقتراح المشاريع التي تعزز استخدام الطاقة المتجددة، مثل الألواح الشمسية في المباني العامة أو مزارع طاقة الرياح.

• السياحة البيئية: تطوير مقترحات السياحة البيئية التي تستفيد من جمال جون الطبيعي مع تعزيز الاستدامة البيئية ، بما في ذلك المسارات الطبيعية والنزل البيئية والحفاظ على الحياة البرية.

• الحد من النفايات: اقتراح نظام لإدارة النفايات يركز على إعادة التدوير والتسميد وتقليل استخدام البلاستيك ، مع حملات تثقيف عامة حول ممارسات الاستدامة.

الخطة الاستراتيجية لإدارة النفايات الصلبة: جون

استراتيجية نظام الصرف الصحي ومحطة معالجة مياه الصرف الصحي في بلدة جون

استراتيجية طاقة الرياح والطاقة الهجينة لجون

مقترح للطاقة الشمسية في بلدة جون.

مقترح إنشاء نادي ريفي في رأس قطيعا جون Country Club

هاء - التنمية الاجتماعية

• الصحة والتعليم: اقتراح تطوير المراكز الصحية والعيادات المتنقلة والمرافق التعليمية لتحسين

الوصول إلى الصحة العامة والتعليم في جون.

- برامج الشباب والرياضة: تطوير البرامج الرياضية والترفيهية للشباب، وتشجيع أنماط الحياة الصحية والمشاركة المجتمعية.
- المراكز المجتمعية: اقتراح إنشاء مراكز مجتمعية متعددة الأغراض يمكنها استضافة الفعاليات الثقافية والتعليمية والاجتماعية، وتعزيز الروابط المجتمعية.

. "من هو من" في بلدة جون **Who's Who In Joun**
تقييم احتياجات المجتمع المحلي لبلدة جون

اقتراح منتديات عامة وعبر الإنترنت لـ **Community Forums** جون

مقترح تطوير تطبيق للهاتف المحمول لبلدة جون

مقترح منحة مركز مجتمعي في بلدة جون **Community Centre**

مقترح إنشاء مركز صحي في جون

خدمة المجتمع وخطة التطوع لـ جون

اقتراح لدار تـمريض جون

مقترح إنشاء مركز رياضي في جون

الخطة الاستراتيجية لنادي مائي مجتمعي في بلدة جون **Aquatics Club**

إدارة الطوارئ لبلدة جون والمدن والقرى الأخرى

مقترح منح لـ جون **Scholarships and Grants**

اقتراح حلول لقضايا النازحين في البلدات اللبنانية

اقتراح لإنشاء حديقة عامة ومنطقة نزهة فين جون

- مقترح لبناء مدرج خارجي في جون

اقتراح إنشاء مركز شباب في جون

Community Needs Assessment for the Town of Joun

Dear Joun residents (and Joun Community members) (Jounis),

The town of Joun conducts this anonymous survey to find out the town needs and how you feel about the programs and services provided by the town government.

You can answer and submit responses to the questionnaire in one of three ways:

- 1- By visiting the Joun town website
- 2- By WhatsApp on number and completing the survey.
- 3- By filling out the questionnaire by hand and emailing it to:

Please complete and respond by: (Date

Sincerely,

Joun Town Mayor

Good Morning,

The Town of Joun would like to invite you to answer some questions about your community. The information you give us will be used to develop sustainable strategies for the town of Joun, consequently that will help you address the needs of your community.

It is divided into two parts:

PART ONE: QUESTIONNAIRE ABOUT TOWN GOVERNMENT AND SERVICES: 27 QUESTIONS

PART TWO: QUESTIONNAIRE ABOUT STRATEGIC DEVELOPMENT COMPONENTS: 28 QUESTIONS

Background, Objectives, and Methodology

- The Town of Joun required*Name of Research Company* a professional market research firm to carry out a high-quality survey research concerning residents needs and satisfaction of various public services.
- This survey was conducted from Month / day /Year to Month / day /Year
- Surveying was conducted with adult (18+) respondents.
- Surveying was conducted with (*Number*) residents.
- The survey was 15 – 30 minutes in length.
- Results of this survey are weighed and are representative of the town population.

Goals of a Community Needs Assessment

The ultimate goal of a needs assessment is to identify community needs and assets. Successful assessments leverage data on needs and resources to create an actionable improvement plan.

Identify Current Needs

The primary goal of a community needs assessment is to identify the physical, social, or public health needs in the community.

Identify Current Resources

In addition to identifying needs, a needs assessment catalogs resources and services. These resources can address current needs through a strategic development plan.

Create a strategic development Plan:

After gathering and analyzing data, including feedback from the community, the results are used to devise a strategic development **Plan**. The plan takes into account community needs and available resources.

The main objective of the Strategic Development plan is to remedy the problems faced by the community. This plan creates actionable steps to address the need with available resources or a new program.

The Benefits of a Community Needs Assessment Survey

Community needs assessments offer several critical benefits. Such assessments help build critical partnerships to address urgent public needs.

Prioritize Resources

A needs assessment offers a comprehensive look at a community's public health, physical, and social needs. By evaluating both needs and assets, the assessment helps stakeholders prioritize their resources. Through data collection and analysis, the assessment may reveal pressing priorities that stakeholders can address with their existing resources.

Gain Knowledge

In addition to benefiting a specific community, the results of a needs assessment can apply more broadly. For example: Identifying a public health challenge, such as a lack of specialized care providers in the town, can give valuable insights into what needs to be done.

Strengthen Partnerships with Stakeholders

Needs assessments call for collaboration. Organizations conducting assessments work closely with local governance systems, in addition to

nonprofit organizations, and communities. The assessment process fosters important community-based partnerships.

Community Needs Questions:

Finally, assessments should include questions that will help determine how well current town facilities, programs are serving the priorities and needs of residents.

You will want to ask:

- To what degree does the community need specific recreation facilities, programs and services?
- How effectively does the town already meet those needs? Again, this is a slightly different question from **satisfaction**: respondents might be happy with what already is offered, while needing something else in addition.

Source: <https://publichealth.tulane.edu/blog/community-needs-assessment-survey/>

This document provides a set of survey questions related to the various aspects mentioned.

Remember to engage residents through surveys, town hall meetings, and online platforms to gather diverse perspectives and ensure inclusivity in decision-making.

PART ONE: QUESTIONNAIRE ABOUT TOWN GOVERNMENT AND SERVICES: 27 QUESTIONS

QUESTIONS ABOUT TOWN GOVERNMENT:

1. How would you rate the overall quality of services provided by Joun Town Municipality or Government?

- a. Excellent
- b. Good
- c. Fair
- d. Poor
- e. Don't Know / No Answer

2. In relation to the property taxes you pay, how satisfied are you with the overall quality of Town services?

- a. Very satisfied
- b. Somewhat satisfied
- c. Not very satisfied
- d. Not at all satisfied
- e. Don't Know / No Answer

3. What local issue would you say is the highest priority for you?

- a. Better Health Facilities
- b. Preservation of the Town's Character
- c. Public Recreation facilities

- d. Roads
 - e. Schools
 - f. Taxes
 - g. Town Government Services
 - h. Other (Please specify):
-

i. Don't Know / No Answer

4. What is the most convenient way for you to find out about Town services, news, and events?

- a. By visiting Municipality Offices
- b. By visiting the Town's website (in case of site availability)
- c. By subscribing to News & Notices on the Town's website
- d. By email
- e. By postal mail
- f. By telephone
- g. By using social networking media (Facebook, X twitter, etc.)
- h. By grapevine and word of mouth
- i. Don't Know / No Answer

5. How would you rate your satisfaction with the way you receive information from the Town?

- a. Very Satisfied

- b. Somewhat Satisfied
- c. Not Very Satisfied
- d. Not at All Satisfied
- e. Don't Know / No Answer

QUESTIONS ABOUT FINANCE DEPARTMENT:

6. How would you rate the overall quality of services provided by the Finance Department, which includes the services of the Town Clerk, Tax Collector, and Town Assessor?

- a. Excellent
- b. Good
- c. Fair
- d. Poor
- e. Don't Know / No Answer

7. In terms of the assessment of your property, do you believe your property is over- assessed, under-assessed or fairly assessed relative to others in Town?

- a. Over-assessed
- b. Under-assessed
- c. Fairly assessed
- d. Rent / Does not apply
- e. Don't Know / No Answer

8. How important is it for you to be able to pay bills online?

- a. Very Important
- b. Somewhat Important
- c. Not Very Important
- d. Not at All Important
- e. Don't Know / No Answer

QUESTIONS ABOUT PLANNING AND LAND MANAGEMENT:

9. How would you rate the overall quality of services provided which regulates matters related to buildings, zoning, and environmental protection?

- a. Excellent
- b. Good
- c. Fair
- d. Poor
- e. Don't Know / No Answer

10. In terms of land-use and development, how would you rate your satisfaction with the way that Joun is being developed?

- a. Very Satisfied
- b. Somewhat Satisfied
- c. Not Very Satisfied
- d. Not at All Satisfied
- e. Don't Know / No Answer

QUESTIONS ABOUT PUBLIC LIBRARY:

11. How would you rate the overall quality of services that were provided by the Joun Public Library?

- a. Excellent
- b. Good
- c. Fair
- d. Poor
- e. Don't Know / No Answer

12. What types of lectures on current events would you like to attend, if they were offered by the Library?

- a. Community Issues
- b. Health and Wellness
- c. Science and Technology
- d. World Affairs
- e. Don't Know / No Answer

QUESTIONS ABOUT PUBLIC SAFETY:

13. How would you rate the overall quality of services provided by the Municipality Police, which provides Police services, as well as Community Policing programs, and emergency Dispatching?

- a. Excellent
- b. Good
- c. Fair

- d. Poor
- e. Don't Know / No Answer

14. How would you rate the overall quality of Emergency Ambulance services provided by the town as well as the fire services provided by the region's Fire Departments?

- a. Excellent
- b. Good
- c. Fair
- d. Poor
- e. Don't Know / No Answer

QUESTIONS ABOUT PUBLIC WORKS:

15. How would you rate the overall quality of services provided by the town's Public Works, which maintains roads, green areas, and cemeteries and provides water, sewer, and solid waste collection services?

- a. Excellent
- b. Good
- c. Fair
- d. Poor
- e. Don't Know / No Answer

16. How would you rate your satisfaction with the maintenance of Town roads?

- a. Very Satisfied

- b. Somewhat Satisfied
- c. Not Very Satisfied
- d. Not at All Satisfied
- e. Don't Know / No Answer

17. How would you rate your satisfaction with the Town's bush removal?

- a. Very Satisfied
- b. Somewhat Satisfied
- c. Not Very Satisfied
- d. Not at All Satisfied
- e. Don't Know / No Answer

18. How would you rate your satisfaction with the Town's water networks service?

- a. Very Satisfied
- b. Somewhat Satisfied
- c. Not Very Satisfied
- d. Not at All Satisfied
- e. Don't Know / No Answer

QUESTIONS ABOUT FEES FOR SERVICES:

(Please indicate whether you consider the price of the following services to be a Good Bargain, Reasonably Priced, or Excessively Priced, or that you don't use the service.)

19. Water Services?

- a. Good Bargain
- b. Reasonably Priced
- c. Excessively Price
- d. Don't Use Service
- e. Don't Know / No Answer

20. Sewer Services?

- a. Good Bargain
- b. Reasonably Priced
- c. Excessively Price
- d. Don't Use Service
- e. Don't Know / No Answer

21. Trash and Recycling Pickup?

- a. Good Bargain
- b. Reasonably Priced
- c. Excessively Price
- d. Don't Use Service
- e. Don't Know / No Answer

22. Electricity?

- a. Good Bargain

- b. Reasonably Priced
- c. Excessively Price
- d. Don't Use Service
- e. Don't Know / No Answer

23. Creation of a Swim and Fitness Center?

- a. Very much Needed
- b. Reasonably needed
- c. Not much needed
- d. Not needed at all
- e. Don't Know / No Answer

24. Creation of Recreation Programs (such as after school programs and summer camp)?

- a. Good Bargain
- b. Reasonably Priced
- c. Excessively Price
- d. Don't Use Service
- e. Don't Know / No Answer

QUESTIONS ABOUT ENERGY MANAGEMENT:

25. For the Town Government, how much of a priority for you is it that the Town could use its financial resources to make its buildings more energy efficient?

- a. High Priority
- b. Moderate Priority
- c. Low Priority
- d. Don't Know / No Answer

QUESTIONS ABOUT SPENDING LEVELS:

(Please indicate whether you think the Town is spending not enough money, about the right amount of money, or too much money in the following three areas.)

26. Town Government Services. This includes the Police Department, Firefighting plans, Public Works, Senior Services, and General Government Services.

- a. Not enough money
- b. About the right amount of money
- c. Too much money
- d. Don't Know / No Answer

27. Joun Public Schools (Kindergarten through 8th Grade).

- a. Not enough money
- b. About the right amount of money
- c. Too much money
- d. Don't Know / No Answer

QUESTIONS TO THINK ABOUT BEFORE YOU FILL NEXT QUESTIONNAIRE:

Comprehensive Long Range Strategic Development Plan

The Town is undertaking an open, public process to define Joun's vision for the next 5 - 10 years. The Comprehensive Long Range Plan Committee values your input regarding any ideas that you might have about potential areas of emphasis in developing this plan.

TO THINK ABOUT: Strategic Development Plan for Joun: "What are the key areas you believe should be prioritized in Joun's strategic development plan?" What key areas of development do you believe should be prioritized for Joun's growth and progress? Are there specific infrastructure improvements or community services you'd like to see in the strategic plan?

TO THINK ABOUT: Service Excellence and Good Governance: What specific services (e.g., waste collection, public safety, healthcare) do you consider essential for a well-governed town? How can the municipality ensure service excellence and responsiveness?

TO THINK ABOUT: Digital Municipal Transformation: "How important is digital transformation to you, and what digital services would you like to see implemented by the municipal government?" How do you envision technology improving municipal services and communication in Joun? Which digital tools or platforms would enhance residents' engagement with local government? Should there be specific codes of conduct for elected officials and employees?

TO THINK ABOUT: Municipal Codes of Ethics: "Do you feel that a municipal code of ethics is necessary, and if so, what principles should it encompass?" How important is transparency, accountability, and ethical behavior in the municipal administration?

TO THINK ABOUT: Municipal Transparency: “In what ways do you think the municipality could improve transparency in its operations and decision-making processes?” How informed do you feel about municipal decisions, budgets, and projects? What methods of communication would enhance transparency between the municipality and residents?

TO THINK ABOUT: Service Excellence and Good Governance: “What are your expectations regarding service delivery and governance from the municipal authorities?”

TO THINK ABOUT: Website for Joun Town: “What information and services would you find most useful on a website dedicated to Joun Town?” Would you find an official town website useful? What information or features would you expect it to provide?

TO THINK ABOUT: Mobile App for Joun Town: “Would you use a mobile app for local services and information, and what features should it include?” How likely are you to use a mobile app specifically designed for town-related services (e.g., reporting issues, paying bills)? What functionalities would you like to see in such an app?

TO THINK ABOUT: General Recreation and Community Development: How often would you use a community center? What amenities or programs would you like to see in the center? How accessible should it be for all age groups? What recreational facilities (parks, sports centers, community halls) would enhance residents’ quality of life? Are there specific community events or programs you’d like to see organized? “

TO THINK ABOUT: Community Recreation Center: What recreational facilities and community development activities would you like to see in Joun?” Would you use a community recreation center? What amenities or programs would you like to see in the center (e.g., gym, classes, sports courts)? How important is it to have accessible facilities for all age groups?

TO THINK ABOUT: Picnic Area and Park: How often do you visit parks or picnic areas? What features are essential for a great picnic experience?

Should the park have recreational facilities (e.g., playgrounds, sports courts)?

TO THINK ABOUT: Creating Trails Network: Do you use trails for recreational purposes (hiking, biking, etc.)? Which areas would benefit most from new trails? How can we ensure trail safety and maintenance?

TO THINK ABOUT: Community Swimming Pool: Would you use a community swimming pool? What features would make the pool appealing to you? How should we fund the construction and maintenance of the pool? Should the swimming pool be part of the recreation center or a separate facility? What additional features (e.g., water slides, diving boards) would enhance the pool experience?

TO THINK ABOUT: Economic Prosperity Plan for Joun: “What initiatives do you believe would most contribute to the economic prosperity of Joun?” How can Joun attract businesses, create jobs, and boost economic growth? Are there untapped sectors (e.g., agriculture, crafts, tourism) that could contribute to prosperity?

TO THINK ABOUT: Tourism Development Plan for Joun: “What aspects of Joun do you think should be highlighted in a tourism development plan?” What unique attractions or cultural heritage sites in Joun could be promoted for tourism? How can the town balance tourism development with preserving its natural environment?

TO THINK ABOUT: Healthy Lifestyle Plan for Joun: “What resources or programs would support you in leading a healthier lifestyle in Joun?” What initiatives could promote physical fitness, mental well-being, and healthy living in the community? Should there be walking trails, fitness classes, or wellness campaigns?

TO THINK ABOUT: Solid Waste Management in Joun: “How satisfied are you with the current solid waste management in Joun, and what improvements would you suggest?” How satisfied are you with the current

waste management practices? What improvements or alternatives would you suggest for waste collection and recycling?

TO THINK ABOUT: Health Center for Joun: “What services do you think are most needed in a health center for Joun residents?” What healthcare services would be most beneficial for residents? Where should we locate the health center for easy access? How can we promote health awareness among residents? - Apart from the health center, what other health-related facilities would benefit the community (e.g., fitness center, wellness clinic)? How can we encourage residents to use these facilities regularly?

TO THINK ABOUT: Community Recreational Area: Which components of the recreational area (community center, picnic area, park, café-restaurant, swimming pool) are most appealing to you? How often would you use these facilities? What features would you like to see in a community center?” “How often would you use a picnic area or park area within the town?” “What amenities would make a café restaurant appealing to you and your family?” “Would a swimming pool be a valuable addition to our community recreational areas?”

TO THINK ABOUT: Riverside Cabins on the Awali River: “Would riverside cabins enhance your experience of the Awali River, and what amenities should they offer?” How do you feel about developing riverside cabins for tourism or leisure purposes? What amenities or experiences would make these cabins attractive to visitors? Would you be interested in staying in riverside cabins? What features are essential for a comfortable cabin experience? How important is it to preserve the natural environment along the riverside?

TO THINK ABOUT: Governance General: Job Joun government does at welcoming citizen involvement; Overall confidence in Joun government; Generally acting in the best interest of the community ;Treating all residents fairly; Crime prevention; Fire prevention and education; Animal control ;Emergency preparedness (services that prepare Joun community for natural disasters or other emergency situations); Street cleaning; Street lighting; Bush and weed removal ;Recycling; Natural Environment:

Preservation of natural areas such as open space, farmlands and greenbelts ;Utility billing ;Code enforcement (weeds, abandoned buildings, etc.)

PART TWO: QUESTIONNAIRE ABOUT STRATEGIC DEVELOPMENT COMPONENTS: 28 QUESTIONS

1. Which type of infrastructure improvement is your highest priority?

On a scale from “1” to “5” with “1” being least pressing and “5” being most pressing, what do you think are the most pressing issues that the Comprehensive Long Range Plan will need to address?

1- Strategic Development Plan for Joun:

1 2 3 4 5 Don't Know / No Answer

2- Digital Municipal transformation:

1 2 3 4 5 Don't Know / No Answer

3- Municipal codes of ethics:

1 2 3 4 5 Don't Know / No Answer

4- Municipal Transparency:

1 2 3 4 5 Don't Know / No Answer

5- Service excellence and good governance:

1 2 3 4 5 Don't Know / No Answer

6- Website for Joun Town:

1 2 3 4 5 Don't Know / No Answer

7- Mobile App for Joun Town

1 2 3 4 5 Don't Know / No Answer

8- Tourism Development Plan for Joun:

1 2 3 4 5 Don't Know / No Answer

9- Recreation and community development:

1 2 3 4 5 Don't Know / No Answer

10- Economic Prosperity Plan for Joun:

1 2 3 4 5 Don't Know / No Answer

11- Healthy Lifestyle Plan for Joun:

1 2 3 4 5 Don't Know / No Answer

12- Solid waste management in Joun:

1 2 3 4 5 Don't Know / No Answer

13- Health center for Joun:

1 2 3 4 5 Don't Know / No Answer

14- Community recreational area: including:

- **Community center:**

1 2 3 4 5 Don't Know / No Answer

- **Picnic area:**

1 2 3 4 5 Don't Know / No Answer

- **Park area:**

1 2 3 4 5 Don't Know / No Answer

- **Café Restaurant:**

1 2 3 4 5 Don't Know / No Answer

- **Swimming pool:**

1 2 3 4 5 Don't Know / No Answer

- **Riverside Cabins on the Awali River:**

1 2 3 4 5 Don't Know / No Answer

15- Expand Public Transit Networks: Joun Bus to Saida

1 2 3 4 5 Don't Know / No Answer

16- Sidewalks / Paths to connect neighborhoods and popular destinations

1 2 3 4 5 Don't Know / No Answer

17- Create Business and entrepreneurship hubs

1 2 3 4 5 Don't Know / No Answer

18- School Renovations

1 2 3 4 5 Don't Know / No Answer

19- Water / Sewer Systems

1 2 3 4 5 Don't Know / No Answer

20- Don't Know / No Answer

21. **Zoning regulations** help in the development of the town. New Commercial, business or residential areas could create jobs and provide for a more diversified economy.

How should the Town approach the development of these areas?

- a. Add new / additional areas
- b. Expand existing areas
- c. Keep existing areas the same
- d. Don't Know / No Answer

22. **How important is using “green initiatives”**, which focus on maintaining a sustainable, natural environment, in the long-term planning process?

- a. Very Important
- b. Somewhat Important
- c. Not Very Important
- d. Not at All Important
- e. Don't Know / No Answer

23. **What do you think is the most critical challenge facing Joun in the next 10 years?**

- a. (Please specify the most critical challenge):

- b. Don't Know / No Answer

Demographics:**24. In which of the following groups is your age?**

- a. Under 35
- b. 35 to 44
- c. 45 to 54
- d. 55 to 64
- e. 65 or Over
- f. Don't Know / No Answer

25. How long have you lived in Joun?

- a. Less than One Year
- b. 1 to 5 Years
- c. 6 to 10 Years
- d. Over 10 Years
- e. Don't Know / No Answer

26. Do you currently have any children under the age of 18 in your household?

- a. Yes
- b. No
- c. Don't Know / No Answer

27. Do you like to attend Town Meetings? If so how much would you attend such meetings?

- a. Always
- b. Often
- c. Occasionally
- d. Never
- e. Don't Know / No Answer

28. What is your gender?

- a. Male
- b. Female

This concludes our survey

Thank you for your time and participation.

If you would like to comment further on any of the issues in this survey or on the survey itself, please contact Mr. ----- ---- in the Joun Municipality

at Mobile/WhatsApp number: -----

or name@Joun.gov.lb

Thank you again!

END OF THE DOCUMENT